



**SERVICE REQUEST FORM**

**AIRPORT GUIDED ASSISTANCE FOR YOUNG PASSENGER TRAVELLING ALONE (13 – 17 YEARS OLD)**

For booking, kindly fill up and submit this form to [inquiry@senaiairport.com](mailto:inquiry@senaiairport.com) at least **three days before the traveling date**.  
Our team will get in touch with the respective parent/guardian for confirmation and further arrangement.

OFFERED SERVICES		
<ul style="list-style-type: none"> <li>✓ Priority seating and waiting area - We Care Corner</li> <li>✓ Guided assistance around the airport</li> <li>✓ Ground transportation booking assistance – airport taxi or bus</li> <li>✓ Courtesy calls</li> </ul>		
PASSENGER INFORMATION		
<b>Name</b>	<b>Age</b>	<b>IC Number</b>
<b>Airlines</b>	<b>Flight No.</b>	<b>Destination Departure / Arrival</b>
<b>Departure Time</b>	<b>Arrival Time</b>	
<b>Ground Address (Final Destination)</b>	<b>Telephone</b>	
<b>Special Request/Remarks:</b> <i>e.g Please assist and guide my child to book the airport taxi service to [location] upon his arrival.</i>		
PARENT/GUARDIAN INFORMATION		
<b>Name</b>	<b>IC Number</b>	
<b>Telephone</b>	<b>Relationship</b>	
<b>Address</b>	<b>Email</b>	
<p><i>Declaration and Indemnity:</i> I declare that the above-named Young Passengers Travelling Alone (“YPTA”) is my son / daughter / a child under my guardianship and that the details furnished and information provided are complete and correct. In consideration of Senai Airport Terminal Services Sdn Bhd (“SATSSB”) carrying out the airport guided assistance service, I hereby undertake and agree to indemnify SATSSB in full and hold harmless against all consequences, liabilities of any kind whatsoever directly and indirectly arising from the use of this service or relating to the above-named YPTA.</p> <p>..... Parent/Guardian signature</p>		
FOR SATSSB USE ONLY – COMPLETION OF BOOKING		
<b>Attended by:</b> <b>Staff ID:</b> <b>Date:</b>	<b>Remarks</b>	